

WHAT IS REASSURANCE CONTACT?

A division of CONTACT® the Crisis Line of Jackson, Mississippi, REASSURANCE CONTACT seeks to meet the special needs of people who are elderly or physically challenged and living alone by placing a regular phone call at a pre-arranged time to those individuals...

- To check on the client's well-being.
- To affirm that someone does care by sharing a few minutes in friendly conversation.
- To provide emergency follow-up.

JOIN US AS A CLIENT

If you are interested in becoming a client, have questions, or would like more information, please call the CONTACT office at 601-713-4099.

WHO MAKES THE REASSURANCE CALL?

REASSURANCE CONTACT is staffed by caring, deeply committed, trained volunteers who wish to be of service to others.

Workers make daily calls from the REASSURANCE office or from their homes. Usually the volunteer caller has only a few clients to call each day.

JOIN US AS A VOLUNTEER

People who wish to become REASSURANCE CONTACT volunteers must participate in a training program. The training helps the volunteer understand the needs of the elderly and the homebound and ways to meet some of these needs.



IS THERE A FEE FOR THIS SERVICE?

There is no charge to the person being called. CONTACT® the Crisis Line and REASSURANCE CONTACT are supported by contributions from businesses, charities, churches and individuals.

The client's only obligation is to be available to answer the call.

A FEW WORDS ABOUT CONTACT

CONTACT® the Crisis Line is a 24 hour telephone helpline fully staffed by trained volunteers, serving Mississippians since 1971. We provide service in the following areas:

- CONTACT Helpline
- REASSURANCE CONTACT
- WWW.IM-IN-CRISIS.ORG

CONTACT the Crisis Line now offers **online emotional support** for those who are more comfortable communicating via the internet.

- **ASIST** Suicide Prevention Training
- COMMUNITY EDUCATION

CONTACT® THE CRISIS LINE IS A FULLY ACCREDITED AFFILIATE OF INTERNATIONAL COUNCIL FOR HELPLINES & LIFELINE INTERNATIONAL



CONTACT the Crisis Line
P.O. Box 5192
Jackson, MS 39296-5192



For more information about programs and training at CONTACT® the Crisis Line and REASSURANCE CONTACT, you may call the Crisis Line office at

601-713-4099

www.contactthecrisisline.org



**IF YOU ARE IN CRISIS,
TROUBLED, STRESSED,
NEED HELP, NEED
SOMEONE TO LISTEN,
PLEASE CALL**

601-713-HELP(4357)

CONTACT®
THE CRISIS LINE'S

REASSURANCE
CONTACT



OF VITAL
INTEREST TO
SENIORS AND
SHUT-INS

601-713-4099